



# Social care professions in Austria

## System of professional recognition

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# Content

- Development of social care professions
- Profession profile and main activities
- Content and extent of formations/trainings
- Recognition of formations
- Number of recognitions and countries of origin in Tyrol and Vorarlberg
- Problems and challenges





# Development of social care professions



## Art 15a of the convention on social care professions

The federal states commit to convene, as far as their competences allow, on common principles and rules as regards profiles and main activities of the social care professions.

### Federal states:

- Principles
- Gradual regulation and recognition
- Recognition of equivalent qualifications acquired in Austria or in foreign countries
- Admission to exercise profession
- Permission to hold professional title



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# Law on social care professions



## Contents of laws on social care professions in Tyrol and Vorarlberg:

- Profession profile, main activities, professional title
- Formation/training
- Continuing training and vocational education
- Transfer of vocational trainings or upgrading trainings





# Social care professions in Austria



## **Fach-Sozialbetreuer: First degree (2-3 years), specialisations:**

- elderly care (Fach-Sozialbetreuer in Altenarbeit A)
- care of disabled persons (Fach-Sozialbetreuer in Behindertenarbeit BA)
- assistance for disabled persons (Fach-Sozialbetreuer in Behindertenbegleitung BB)

## **Diplom-Sozialbetreuer: Second/higher degree (3-4 years), specialisations:**

- elderly care (A)
- family care (F)
- care of disabled persons (BA)
- assistance for disabled persons (BB)

**Heimhelfer,-in:** Assistance at home for people in need of care





# Combined training - social worker and healthcare assistant



One special aspect about these formations is that Fach-Sozialbetreuer, -in/ Diplom-Sozialbetreuer in

- elderly care (Altenarbeit A)
- family care (Familienarbeit F)
- care of disabled persons (Behindertenarbeit BA)

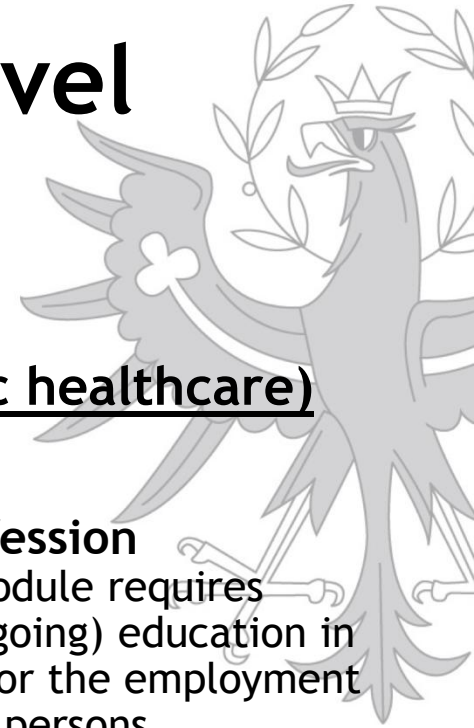
include an education in healthcare assistance (Pflegehilfe).

Healthcare assistance is also an independent profession.





# Trainings on national level



## Healthcare Assistance (Pflegehilfe)

### Profession profile

Care of people in need in order to assist professionals of the higher medical services and doctors.

### Training

1 year

800h theory

800h practical education

## UBV-Module (assistance in basic healthcare)

### No independent profession

The admission to this module requires either a (finalised or ongoing) education in a social care profession or the employment in a facility for disabled persons.

### Training

100h theory

40h practical education



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# Profession profile and main activities



## Diplom-Sozialbetreuer,-in (Social care with own responsibilities)

- High degree of independent work and own responsibility
- Conception and planning of the care tasks
- Coordination and instructions
- Subject-related further training
- Quality development and management





# Profession profile and main activities



## Fach-Sozialbetreuer, -in

- Active participation in people's lives by supervision, assistance and help
- Concrete measures for individual needs
- Organisation of the environment
- Educational specialisations according to specific situations:
  - work with elderly incl. healthcare assistance
  - care of disabled persons incl. healthcare assistance
  - assistance for disabled persons incl. assistance in basic healthcare issues (UBV)





# Profession profile and main activities



## Heimhelfer,-in (Assistance at home for people in need of care)

- Assistance to people in need of care
  - as regards housekeeping and household
  - as regards activities of the everyday-life
- Supervision of general state of health
- Assistance in basic medical care duties (module of UBV-training)
- Duties in documentation





# Contents and extent of the formation

## Fach-Sozialbetreuer, -in

Personal development

Social care in general

Human sciences basics

Political education and law

Medicine and care

Life coaching, terminal care, grief counselling

Household, nutrition, diet

Specific modules according to specification area

Internship



Incl.  
Healthcare  
assistance  
(800 hours)

**A, BA**

220 CU\*

200 CU

80 CU

40 CU

480 CU

20 CU

80 CU

80 CU

1200 hrs

Incl. UBV-  
Module  
(100 hours)

**BB**

340 CU

200 CU

80 CU

80 CU

120 CU

20 CU

80 CU

80 CU

1200 hrs

\* CU = Course Units



# Contents and extent of the formation



## Internships

### Fach-Sozialbetreuer, -in A

(partly) in-patient facility  
out-patient facility  
healthcare assistance

240 hrs  
160 hrs  
800 hrs

### Fach-Sozialbetreuer, -in BA

accomodation for people with disabilities  
social care and recreational activities  
healthcare assistance

240 hrs  
160 hrs  
800 hrs

### Fach-Sozialbetreuer, -in BB

facilities for disabled  
in-patient facility  
internships  
assistance in basic medical care 40 hrs

320 hrs  
160 hrs  
720 hrs  
included





# Contents and extent of the formation



## Theory

### Diplom-Sozialbetreuer, -in A, BA, BB

Personal development	120 CU
Human sciences basics	120 CU
Political education and law	40 CU
Management and organisation	80 CU
specific modules according to specification area	240 CU
Internship	600 hrs





# Contents and extent of the formation



## Internships

### Diplom-Sozialbetreuer, -in A

Individuals-centered assistance	240 hrs
Gerontosocial group-work	240 hrs
Supervision of people suffering from dementia	120 hrs

### Diplom-Sozialbetreuer, -in BA

Individual support with daily living	240 hrs
Mentoring of group activities	240 hrs
Supervision of people with increased need of care and assistance	120 hrs

### Diplom-Sozialbetreuer, -in BB

Specialised internship	600 hrs
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# Contents and extent of the formation



## Theory

### Diplom-Sozialbetreuer, -in F

Personal development	340 CU
Social care in general	200 CU
Human sciences basics	200 CU
Political education and law	80 CU
Medicine and care	480 CU
Life coaching, terminal care, grief counselling	20 CU
Household, nutrition, diet	80 CU
Management and organisation	80 CU
Specific modules according to specification area	320 CU

3 years-training  
incl. 800 CU in  
healthcare  
assistance





# Contents and extent of the formation



3 years-training  
incl. 800 CU in  
healthcare  
assistance

## Internships

### Diplom-Sozialbetreuer, -in F

Out-patient consultations

240 hrs

Learning families

240 hrs

Facilities for people with disabilities

320 hrs

Social-pedagogic institutions

200 hrs

Healthcare assistance

800 hrs





# Contents and extent of the formation



## Heimhelfer, -in

Documentation	4 CU
Nature and ethics of the profession	8 CU
First Aid	20 CU
Basic applied hygiene	6 CU
Basic medical care and monitoring	60 CU
Basic pharmacology	20 CU
Basic education in nutrition and diet	8 CU
Basics in ergonomics and mobilisation	20 CU
Household management	12 CU
Basic education in gerontology	10 CU
Basics of communication and conflict mediation	26 CU
Basics of social security	6 CU
Internship	200 CU





# Recognition of qualifications



## Recognition procedure

### Written petition to the relevant department of the federal government

- Professional title regarded as equivalent has to be stated
- Passport (copy and residential registration)
- Curriculum, diploma, final and annual certificates
- Evidence of qualification of the responsible department of the state where education was completed
- Work/employment certificates
- Possibly certificates of an admission to a profession of healthcare assistance

Download of documents Tyrol:

<http://www.tirol.gv.at/themen/gesundheit/gesundheitsrecht/downloads/>

Download of documents Vorarlberg:

<http://www.vorarlberg.at/doc/auslaendischeausbildungsn.doc>



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# Recognition of qualifications



## Professional expertise

- In Tyrol: official experts of the federal governments
- In Vorarlberg: directors of the training centres for social care professions

## Final assessment and advice

- Updating training
- Qualifying examination





# Content of the experts' opinion



The contents are to be assessed as regards **main differences**.

**Two types of conditions** if contents are not equivalent:

- Qualifying examination (via a commission)
- Updating training (additional practical or theoretical education)

Every petition is assessed **individually** and will be discussed with the applicant.

Time limit for an official decision: At latest within **4 months** after deposit of the complete documentation.





# Recognitions (social care professions) in Tyrol



**2009 until 9.11.2001: total of 65 applications**

31 in 2009

20 in 2010

14 until 9.11.2011

- **recognition approved**
  - 21 Diplom-Sozialbetreuer, -in Altenarbeit
  - 1 Diplom-Sozialbetreuer, -in Behindertenbegleitung
  - 15 Fach-Sozialbetreuer, -in Altenarbeit
  - 2 Fach-Sozialbetreuer, -in Behindertenbegleitung
  - 6 Heimhilfe
- **Recognitions in progress**
  - 5 applications
- **Applications withdrawn**
  - 15 applications





# Recognitions in Tyrol: countries of origin



**Germany: 55 persons**

**Italy: 6 persons**

**Hungary: 3 persons**

**Romania: 1 person**



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# Recognitions (social care professions) in Vorarlberg



2009 until 9.11.2011: total of 80 applications

60 recognitions or nostrifications

45 recognitions for EU-citizens

25 Diplom-Sozialbetreuer, -in Altenarbeit

12 Fach-Sozialbetreuer, -in Altenarbeit

8 Heimhilfe





# Recognitions in Vorarlberg: Countries of origin



**Germany: 24 persons**

**Italy: 1 person**

**Hungary: 12 persons**

**Romania: 8 persons**





# Problems and challenges



Every case is assessed individually  
→ time- and work-consuming!!!

NO Europe-wide minimum standards in social  
care professions





Thank you for your attention!



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